



Website Customer Satisfaction Survey

Your Voice Shapes the WPS Medicare Website

Your feedback is extremely important to the provider community, WPS Medicare, and the Centers for Medicare & Medicaid Services (CMS). Please assist WPS Medicare in ensuring your satisfaction by completing the Customer Satisfaction Survey that pops up when you are on the WPS Medicare (www.wpsmedicare.com) Website. This quick survey, sponsored by CMS and conducted by ForeSee, gauges your satisfaction with the WPS Medicare Website, and you are strongly encouraged to complete the survey.

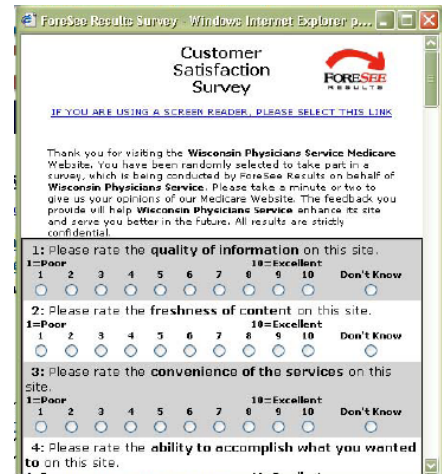
WPS Medicare is interested in your feedback on both what you like and what improvements they can make to the wpsmedicare.com Website. Please be specific in your evaluation of the Website - If WPS offers something on the Website that you feel is valuable, be sure to detail the specific tool/Web page/etc. you are referencing. WPS and CMS review the results of the survey regularly, and your feedback directly influences the layout, look and feel, content, and other aspects of the WPS Medicare Website.

The survey is anonymous, and is intended to measure your satisfaction with the www.wpsmedicare.com Website. Please do not use this survey to evaluate other Websites. When taking the survey, be sure you are evaluating the appropriate section of the wpsmedicare.com Website. To ensure you are receiving the information that is appropriate for your state/Medicare contract, the wpsmedicare.com Website is separated into three different sites:

- Part A and Part B J5 MAC Providers (Providers in Iowa, Kansas, Nebraska, and Missouri)
<http://www.wpsmedicare.com/mac>
- Part A Legacy Providers (Formerly Customers of Mutual of Omaha Medicare)
http://www.wpsmedicare.com/part_a
- Part B Legacy Providers (Providers in Illinois, Michigan, Minnesota, and Wisconsin)
http://www.wpsmedicare.com/part_b

Please note: Once you complete the survey, it will not pop up again until you clear your cookies. However, if in the future you would like to take the survey again to provide additional feedback on the Website, simply clear your cookies (For more information on cookies, go to <http://www.microsoft.com/info/cookies.mspx>).

WPS Medicare greatly appreciates your participation and feedback.



Website Customer Satisfaction Survey as it appears on the wpsmediare.com Website.