



www.wpsmedicare.com

WPS Medicare Telephone Numbers

State	Hours	Contact Number
C-SNAP Help (Call for technical support)		
WI/IL/MI/MN	8:00 - 4:00 CT	1-877-476-8116
Contact Center		
All Hours are Local Time		
WI	8:00 - 4:00	(866) 359-1599
IL	8:00 - 4:00	(866) 234-7340
MI	8:00 - 4:00 ET	(866) 234-7331
MN	8:00 - 4:00	(866) 359-1598
Interactive Voice Response (IVR)		
All Hours are Local Time		
WI	*24 hours a day, 7 days a week	(877) 567-7176
IL	*24 hours a day, 7 days a week	(877) 908-9499
MI	*24 hours a day, 7 days a week	(877) 567-7201
MN	*24 hours a day, 7 days a week	(877) 908-8470
Medicare Secondary Payer		
All Hours are Local Time		
WI	8:00 - 4:30	(877) 908-8475
IL	7:00 - 4:00	(866) 345-0275
MI	7:00 - 4:00 CT	(866) 345-0275
MN	8:00 - 4:00	(866) 380-4742
Financial		
All Hours are Local Time		
WI	7:00 - 4:00	(866) 463-8207
IL	7:00 - 4:00	(866) 463-8207
MI	7:00 - 4:00 CT	(866) 463-8207
MN	8:00 - 4:00	(866) 380-4742
Electronic Data Interchange (EDI)		
All Hours are Local Time		
WI	8:30-12:00 and 12:35-4:00	(877) 567-7261 FAX: (618) 998-5170
IL	8:30-12:00 and 12:35-4:00	(877) 567-7261 FAX: (618) 998-5170
MI	9:30-1:00 and 1:35-5:00 E.T.	(877) 567-7261 FAX: (618) 998-5170
MN	8:30-12:00 and 12:35-4:00	(866) 380-4742 (ask for EDI) (952) 885-2811 (952) 885-2881 (952) 885-2882 FAX: (952) 885-2899



www.wpsmedicare.com

State	Hours	Contact Number
Reopenings		
All Hours are Local Time		
WI	8:00 - 4:00	(877) 674-5354
IL	8:00 - 4:00	(877) 867-3418
MI	8:00 - 4:00 ET	(877) 674-5416
MN	8:00 - 4:00	(866) 380-4744
Provider Enrollment		
All Hours are Local Time		
WI	8:00 - 4:00	(877) 908-8476
IL	8:00 - 4:00	(877) 908-8476
MI	7:00 - 3:00 ET	(877) 908-8476
MN	8:00 - 4:00	(866) 564-0315
TDD number for the Hearing Impaired		
WI/IL/MI/MN	8:00 - 4:00	1-877-236-7849