

Medicare Secondary Payer (MSP) Mediasite Presentation Follow-Up

(Original Presentation via Mediasite on November 20, 2007)

- 1. Does any type of documentation need to be submitted to Medicare when the liability insurer does not pay within the promptly paid period?**

Answer: There is no need to send documentation for this situation. Call the MSP department for Medicare denials you receive when the liability insurer has not paid within the promptly paid period. The telephone numbers are below.

WI: 8:00 - 4:30 (877) 908-8475

IL: 7:00 - 4:00 (866) 345-0275

MI: 7:00 - 4:00 CT (866) 345-0275

MN: 8:00 - 4:00 (866) 380-4742

- 2. Regarding the promptly paid period: Does the date the claim is filed with the liability insurer mean the date we file our claim with the carrier or the date patient files a claim with them for their injury? So if they were injured back in 2005, can we file immediately to Medicare, or do we need to wait 120 days?**

Answer: Promptly paid means payment within 120 days after the earlier of:

- The date the claim is filed with liability insurer
- or
- The date the service was furnished (or if inpatient the discharge date)

In the situation you describe, you can file your claim with Medicare immediately.

- 3. What if the liability carrier has sent notification that the claim is in litigation, can we still submit a claim to Medicare and relinquish any claim to the liability carrier?**

Answer: Yes, if it is past the promptly paid period.

- 4. How do we file a claim for conditional payment?**

Answer: Our MSP department asks that when you intend to file a claim for conditional payment you call the MSP department beforehand to let them know.

- 5. How can we handle a claim that was processed as MSP with no payments but applied to deductible, and we subsequently bill Medicare as the primary payer after we receive the correct insurance information. We have tried to call and have the claim reversed but there never seems to be a final adjudication as the primary payer.**

Answer: This would have to be dealt with on a case-by-case basis. Please contact the MSP department to resolve these issues. Additional payments can be made in these scenarios.