

Provider Communication Advisory Committee (PCOM Advisory)

9:00 a.m. – 12:00 p.m. CT

September 14, 2006

Chicago, Illinois

Attending Members

In Person (16): Dreyer Medical Clinic (2), FirstCare Ambulance, OSF Health Care, Midwest Heart Specialists, Professional Medical Billing Services, Medi-Data Service, Ltd., Northwestern Medical Faculty Foundation, Community Health at Saint Joseph Hospital, Health One, Illinois Chiropractic Society, Edward Hospital, Metropolitan Chicago Healthcare Council, Foot & Ankle Clinics of America, St. Sinai Hospital, McKesson Information Systems;

Via Teleconference (8): Quest Diagnostics (2), Practice Management, Elite Medical Solutions, Associated Anesthesiologists, Little Company of Mary Hospital, AIM Systems, The University of Chicago.

WPS Staff: J. David Bozarth and Carol Lopez, in person; Becky Rolape (Marion) and Amanda Bolger (Madison), via teleconference.

| Agenda Item | Discussion | Suggestions | Outcome/Action |
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| Welcome and Introductions | J. David introduced himself to the group and reminded them that Ellen Berra, chairperson for this committee, could not attend due to a temporary special assignment. J. David also announced that we would have a guest speaker for today's program: Amanda Bolger, Manager of the Publications Area in Madison. | | Action – J. David circulated a sign-in-sheet, and greeted late arrivals as they entered the room. All those present introduced themselves. Outcome – Amanda will provide updates from the MedPub area and solicit ideas for the WPS Website. |
| Teleconference Capabilities | Members thanked WPS Medicare for providing teleconference capabilities. | It was suggested that WPS continue to offer teleconferencing capability for future such PCOM meetings. | Action – Those participating via phone introduced themselves. Outcome - WPS will continue to provide teleconferencing capability. |
| Approval of Previous Minutes | 1. Minutes | | Outcome – Posted to our website along the side of PCOM links |
| | 2. General Medicare Workbook | We placed suggestions made in the previous meeting in the minutes. | Outcome – Many suggestions were incorporated into the workbook |
| | 3. Ask-the-Contractor Teleconference (ACT) | There was additional discussion about the value of these sessions, and increasing participation in them. | Action – We posted announcements to the Website that we present ACTs, in an open forum format. |

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| Flu/PPV Vaccine Claims | MLN - MM5037: Use diagnosis code V06.6 on claims that contain Flu and/or PPV vaccines when patient receives both vaccines. Use code V03.82 on claims that contain only PPV vaccine. Use code V04.81 on claims that contain Flu vaccine. Use CPT code 90660 on claims when billing for Flu vaccine, live, for Intranasal use. Use HCPCS code G0008 when billing for the administration of code 90660. | Members discussed that this is a timely topic, and that all provider offices should be aware of the proper ways to bill these important services. | Outcome – No deductible or coinsurance applied to the Flu vaccine, CPT code 90660 and its administration. |
| Medicare Remit Easy Print (MREP) Update | Synopsis of Change for MNL - MM5032: The Provider ID will be displayed after the Payee Name on the MREP Main Page. New reports added are to show “Late Filing” and to show only those items with coinsurance. The MREP software will include a check box to allow the user to have the remit print with or without the reason/remark codes. CMS is looking into the possibility of identifying and displaying the 835 file and path. | Members would like files to have names or content info, instead of numbers on them. This would make it easier to identify specific services. | Outcome – WPS is aware of this issue. Members will receive more information once management staff completes their review.. |
| Stage 2 National Provider Identifier (NPI) | MNL - MM5081: Stage 2 NPI referring article talks about the cross walks and how Medicare will report both the legacy number(s) and NPI(s) to providers enabling them to track payments and adjustments by both identifiers. | | |
| Modification of NPI Editing Requirements | For MNL MM5229 – Secondary providers such as a referring/ordering physician are not required to be enrolled in Medicare as a condition for payment of the services or supplies they order, furnish, supervise delivery of, etc. for beneficiaries when those services are billed, paid to or rendered by primary providers. | Both of these NPI updates generated a general discussion of current difficulties in dealing with NPI and other Provider Enrollment issues. Members complained of hassle factors associated with change requests to provider files, and inconsistent instructions. | Outcome – Both Amanda Bolger (of the Medicare Publications area) and J. David Bozarth, Chairperson, listened to suggestions and offered solutions. WPS Medicare will publish clarification and instruction updates about Provider Enrollment issues as soon as possible. |

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| Non-Physician Practitioner (NPP) Payment for Care Plan Oversight (CPO) | MNL - MM4374: A correction made to HCPCS code G0182, which refers to hospice oversight services, not home health services. The CR release date, transmittal number and web address were also changed, but all other information remains the same. | | |
| Hold on Medicare Payments | MNL - MM5047: A brief hold placed on Medicare payments for all claims for the last 9 days of the Federal fiscal year, September 22, 2006 – September 30, 2006. All claims held are scheduled to be paid on October 2, 2006. | There was minimal discussion about this MNL Matters update, probably due to a well-publicized release of information pertaining to it over the past few months. | Outcome – Providers need to be aware of these payment delays, mandated by section 5203 of Deficit Reduction Act (DRA) of 2006. |
| Prostate Cancer Awareness Month | September is prostate cancer month and it is a good time to help your patients understand about it and the risks factor for developing the disease and the types of screening covered by Medicare. | | Outcome – J. David commented on the gradual increase in Medicare’s number of preventive services over the past few years, and encouraged those present to communicate these additional services to their patients. |
| Other issues – Flu Season | September is a good time to remind patients about getting a flu shot, and that Medicare will provide coverage for the flu vaccine. | | |
| Amanda Bolger, Manager, Medicare Publication (MedPub) | The Annual “ <i>Dear Doctor Letter</i> and <i>Fact Sheet</i> ” CD Rom will not include fee schedules again this year, but instead will focus on Provider Enrollment. Information pertaining to EDI, EFT, MREP, ERA and recent electronic issues that have been included in Provider Education updates will also be included on the CD-ROM. WPS have purchase some new applications for our Computer Based Trainings (CBTs) to make them more interactive and interesting. | | Outcome – Providers should expect this mailing in November. |

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| <p>Amanda Bolger, Manager, Medicare Publication (MedPub)</p> <p>(Continued)</p> | <p>1) iLinc: This application can accommodate 20 to 25 providers participating in a live webinar. A presenter does a live audio presentation and controls a PowerPoint slide show. Providers can ask questions verbally or type in questions on the screen and will receive a response back verbally or a typed response. For those who are unable to attend, WPS records the sessions and loads them onto our website for playback.</p> <p>2) Lectora: Lectora allows us to add a video and audio of a presentation along with a PowerPoint presentation to provide a more interactive and engaging program, as well as some interactive learning activities. We have placed a sample version of this on our Website.</p> <p>3) Mediasite: This is a sonic sound free product. This product can record a live, face-to-face seminar presentation and show the entire presentation over the internet. Recordings are available on our website 24/7. Mediasite has no limit to the number of people who can participate in a given session.</p> <p>Communiqué Index – A substitute to a Communiqué Index is the search engine. The Communiqué Index currently does not include updates, and is too costly to do so. The search engine allows providers to search by topic or word, and provides instant access to needed articles. There is a separate search engine in our Website for Frequently Asked Questions.</p> <p>Survey Results: From a pop-up box on our WPS Website, entitled <i>Foreseen Results</i>, we received over 6,600 survey results. We learned that our Search Engine needs to be more</p> | | <p>2. Action – WPS has already begun to incorporate Lectora products into our website on line.</p> <p>3. Action – We plan to provide Mediasite to our provider community during fiscal year 2007.</p> <p>Action – WPS is in the process of buying a new Search engine called Google Mini, which will be available towards the end of 2006.</p> <p>Outcome – We made some changes to our website regarding navigation.</p> |
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| | functional; therefore, we plan to use the <i>Google Mini</i> . The second issue that Foreseen Results indicates is about our navigation. | After considerable discussion about ways in which we can improve the WPS Website, we asked members to look over a Website Survey sheet, and provide us with input. Some members turned these surveys in at the end of the meeting. | Action –Other members can fax the survey sheet or email information to: Fax #608-301-2625 or email to: Medicare.admin@wpsic.com |
| Other issues/topics – Act-the-Contractor Teleconference (ACT) | The next Ask-the-Contractor Teleconference is scheduled for Wednesday, September 20, 2006, from 9:00-10:30 (CDT). This 90-minute forum allows participants to ask any question that pertains to Medicare. | Some attendees commented on the value they found attending previous ACT broadcasts, and commented that they hoped to attend the next one. | Action – You will need the following information: Toll-free phone number 1-888-396-9185 and Passcode 8765403 |
| CMS is hosting a Town Hall Meeting | This meeting is on September 20, 2006 from 2:00 pm- 4:00 pm (EST) in the auditorium of CMS, 7500 Security Boulevard, Baltimore, MD. Registration will be August 25, 2006; individuals interested must complete an on-line registration. Members can also participate by teleconference. | | Action – This meeting is open to all providers and suppliers participating in the Medicare program. Action – The registration site is located at http://registration.mshow.com/cms2/ and the teleconference number is 1-877-357-7851, with ID # 2323964. |
| Other issues – NPI: Get It. Share It. Use It. | The National Plan and Provider Enumeration System (NPPES) will be upgraded on Monday, September 18, 2006 and will not be available to users from 5:00 am (EST) to 2:00 pm (EST). On September 20, 2006, the PDF of NPI form will no longer be available for download on the CMS forms website. | | Action – For additional information about the NPI, please go to http://www.cms.hhs.gov/NationalProviderStand/ |

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| <p>Other issues – NPI: Get It. Share It. Use It. (Continued)</p> | <p>Healthcare providers can still apply for their NPI by logging into the website of NPPEs, and have EFIO submit application data on their behalf. They may also obtain a copy of the paper NPI Application (CMS-1011), complete it and mail back to the NPI Enumerator center.</p> <p>CMS will host an NPI roundtable, open to all healthcare professionals, Tuesday, September 26, 2006 from 2:00 pm – 3:30 pm (EST).</p> | | <p>Action – You may obtain NPI information via phone, email, and address at 1-800-465-3203 or TTY 1-800-692-2326; customerservice@npienumerator.com, and at NPI Enumerator, PO Box 6059, Fargo, ND 58108-6059.</p> <p>Action – The NPI roundtable call-in information is: 1-877-203-0044, Pass code 4795739</p> |
| <p>Other issues – Medicare Premiums and Deductibles for 2007</p> | <p>The standard Medicare Part B monthly premium will be \$93.50 in 2007; the Part B deductible for 2007 is set at \$131.</p> | <p>Participants commented that they felt the \$131 figure for the annual deductible was silly, in that the “odd” \$1 overage made no sense. They feel \$130 would be better.</p> | |
| <p>Other issues – Education Schedule Changes for FY07</p> | <p>There will be more Computer-Based Training and Teleconference offerings in order to address the needs of providers who are unable to attend face-to-face seminars.</p> | | |
| <p>Other issues – Cross Jurisdictional PCOM Meetings for 2007</p> | <p>WPS Medicare will offer quarterly PCOM meetings that are open to all PCOM members from each state in our jurisdiction, Illinois, Michigan, Minnesota and Wisconsin. We will rotate these face-to-face meetings quarterly, so that we can offer them in person, in each state once per year. Teleconferencing capabilities will continue to be available.</p> | <p>Many committee members commented on the value they have received from being a member of the PCOM Advisory Group for so many years. We recognized the many tremendous contributions the committee members have made to this forum, many of whom have been members for 15-18 years.</p> | <p>Action – We will hold December’s in person PCOM Advisory Group meeting in Madison, Wisconsin, and will tie in all other members wishing to participate but who are unable to do so in person via teleconference. We will publish the specific meeting date, time, and call-in information within the next few weeks.</p> |