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## C-SNAP

Thank you for taking the time today to hear about WPS Medicare's **Secure Net Access Portal, or C-SNAP**. WPS Medicare is excited to offer eligibility and claim information online using this **SELF SERVICE TOOL**. C-SNAP was introduced as a pilot program in 2003, and is now nearing the end of the testing phase. Our intent is to make this product available to all of the providers within our jurisdiction.

**So let's talk about what C-SNAP has to offer.**

As I mentioned, users will have access to **National Eligibility Information**. Patient eligibility data is updated daily and includes:

- Medicare Part A and B deductible information
- Primary payer status
- Any available HMO information
- Information about the End Stage Renal Disease coordination period if applicable AND Hospice and Home Health Care information
- **Users also** have the ability to communicate with our Customer Service staff using a messaging tool over a secure network.

**In addition to the patient eligibility information...**

**CLAIM information is available including paid amounts, deductible amounts, and check information.**

**C-SNAP is available to you 24 hours a day 7 days a week at no cost. C-SNAP support staff is available to you via telephone weekdays from 8AM to 4PM Central Time. You can reach these very helpful members of our C-SNAP SUPPORT team at 877-476-8116 THAT NUMBER AGAIN 877-476-8116.**

**Let's re-cap some of the highlights of C-SNAP!**

- **Users have access to:** National Medicare Part A&B Eligibility & Deductible information
- **Also available is:** Eligibility information regarding Hospice, HMO, MSP including ESRD if applicable and Home Health
- Claim-specific information is available for claims processed by WPS Medicare
- Dedicated C-SNAP support staff available from 8:00am to 4:00pm CST and messaging capabilities.

**And remember there is no cost to use this program.**

**We thank you for taking some time to learn about the C-SNAP program. We are very excited about this program, and hope you decide to take advantage of it. Please visit [medicareinfo.com](http://medicareinfo.com) to register and begin using C-SNAP. If you would like to talk to somebody about the registration process, or if you have any other question please call 877-476-8116.**

**Have a great day!**