



Minutes
Provider Outreach and Education Advisory Group
(POE AG) – West Region
Wisconsin Physicians Service (WPS) Medicare

December 3, 2008
11:00 a.m. - 12:00 p.m. (Pacific Time)

Attendees

Tanya Hoagland – WPS Medicare – Chairperson
Debbie Wickersham – LTC Quick Recovery, Inc.
Meg Gelvezon – North American Healthcare
Sharon Sandow – Tenet

Meeting

Tanya Hoagland facilitated the teleconference. The meeting was called to order at 11:00 AM PST.

The call began with introductions. Tanya reminded the members that the main purpose of the POE Advisory Group is to suggest training topics for future provider education. In addition to the regional workshops, suggestions from the POE group can drive other educational activities such as “Ask the Contractor” teleconference topics and Computer-Based Training (CBT) subjects.

Group Input and Feedback:

Members were sent minutes from the National POE AG meeting along with educational documents for review prior to the meeting

- Medically Unlikely Edits (MUEs)
 - Members stated the MUE list CMS provided is helpful, but not complete. They do not believe further education is needed on this topic at this time.
- Lifetime Reserve (LTR) Days & Outliers
 - Members believe the educational handouts provided are helpful and should be used. They believe the best avenue of training would be a National seminar held in a central location. A CBT may also be helpful.
- Critical Access Hospital (CAH) & Rural Health Clinic (RHC)
 - Members had no further input on specific topics for CAH & RHC education.
- Hyperbaric Oxygen (HBO)
 - Members had no further input on specific issues related to HBO.

Provider Education

- OPPS
 - Tanya advised per CERT data an OPPS seminar will need to be done in the California area. She asked members for suggestions on where to hold a



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seminar. Buena Park was suggested as there are approximately 200 Acute facilities in the area. Tanya will send an e-mail out to the POE AG members asking what topics should be included in the seminar.

- SNF Clinical
 - Tanya advised many providers have requested a SNF Clinical seminar. She asked members for suggestions on where to hold a seminar. Buena Park was suggested as there are approximately 200 SNF facilities in the area and seems to get a good turn out. Members suggested Consolidated Billing should be added to SNF Clinical seminars as often it is the nursing staff that sends beneficiaries to other facilities for procedures.
- Consolidated Billing
 - In addition to adding this topic to SNF Clinical seminars, members would like to see about creating a CBT on this topic.

Open Discussion/Conclusion

- A member mentioned the QIO for California has changed from Lumetra to Health Services Advisory Group (HSAG) as of November 1, 2008.
 - Information can be found at <http://hsag.com/>

Next Meeting

Tanya is going to e-mail POE AG members for suggested dates for future POE AG meetings due to only 3 providers attending this one. The first Wednesday of a month may no longer be the best time for the majority of members.

Submitted by:
Tanya Hoagland
December 17, 2008