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**Mutual of Omaha – Medicare
Small Provider Teleconference - MINUTES
“Medical Review and Appeals”
August 16, 2007
Chairperson: Aileen Sigler**

The Small Provider teleconference was called to order by Aileen Sigler, Medicare Field Representative – Omaha Office, at 11:00 AM Central Time.

Aileen began the teleconference by introducing herself. She was joined by other members of the Home Office staff. The introduction was followed by a discussion of general topics of interest to the providers. These topics included:

- A brief description of the purpose and intended audience for the call.
- Discussion of the Resource Card handout which has phone numbers, web addresses and quick references.
- Encouragement to use the Mutual Medicare and CMS web-sites and electronic mail list.

The introductory discussion was followed by a review of the presentation and handouts that had been e-mailed to the registered teleconference participants prior to the call.

At the conclusion of the presentation, the line was opened up for questions from the audience.

OPEN QUESTION AND ANSWER SESSION:

Q1. I have a Part B claim that only paid in part because I forgot to add one of the diagnosis codes, can I do an adjustment on the FISS DDE system?

A1. If this claim was not medically reviewed, you can send a hardcopy adjustment to our office to have the diagnosis added and the noncovered charges removed. As a provider, you do not have access to remove the reject codes from those lines.

When there were no more questions, a spreadsheet listing upcoming educational activities was discussed.

The teleconference was ended at 11:45 AM Central Time.

There were 12 participants on 7 lines for the teleconference.