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**WPS Medicare  
Provider Outreach & Education Advisory Group (POE AG) Meeting Minutes  
Southeast Region**

June 24, 2008  
1:00 PM – 2:00 PM ET  
Teleconference

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**Members Present**

Aileen Sigler – WPS Medicare  
Jan Ervin – WPS Medicare  
Laurie Holtsford - CHS  
Aaron Burky – Tenet  
Tabatha Mcallister – Tenet  
Veronica Small – Tenet  
Patty Singewald – Signature

**Others**

Stephanie Cook – Signature  
Debbie Pedroza – Tenet

**Meeting**

Aileen Sigler and Jan Ervin facilitated the teleconference. The meeting was called to order at 1:00 PM. The call began with introductions. Aileen reminded the members that the main purpose of the POE Advisory Group is to suggest training topics for future provider education. In addition to the regional workshops, suggestions from POE AG can drive other educational activities such as Ask-the-Contractor Teleconference (ACT) topics and Computer-Based Training (CBT) subjects.

**Group Input and Feedback**

***Suggestions for seminars, Ask-the-Contractor Teleconferences (ACTs), Computer-Based Training (CBT) sessions, etc.***

- MUE edits, which CPT codes are considered for MUE, # of units assigned (ACT).
- MA, HMO, no pay bills (ACT).
- Consolidated Billing for all provider types (workshop).
- Lifetime reserve days and Benefits Exhaust (workshop).
- RACs and how to handle requests, when do we contact WPS or RAC.
- What is considered “Skilled” and “Non-skilled”? At what point do they have to wait (CBT).
- Part B Therapy Caps (ACT).

***Recommended Locations for Seminars***

We did not receive any new locations for 3<sup>rd</sup> quarter seminars.

- West Palm Beach, FL
- Dade County - Miami, FL



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- North Ridge Medical Center in Ft. Lauderdale, FL has space and would be willing to host a workshop
- Louisville, KY

### ***Preferences for When to Hold Seminars and Teleconferences***

It was unanimously agreed that the third week of the month is best on a Tues, Wed, or Thurs. If it is for a teleconference afternoons were preferred.

### **Contractor Updates and Issues**

No provider issues were brought to our attention prior to the meeting.

### **Provider Education**

#### ***Upcoming training sessions***

- July 17: ACT – Common Billing Errors
- July 23: ACT – Rate Testing (CERT)
- July 23:
  - SNF Billing – Fort Washington, PA
  - MSP Billing – Kenosha, WI
- August 20: SNF Billing – Lafayette, IN

Sign up for any of these educational events on our Website at [http://www.wpsmedicare.com/part\\_a/education/education.shtml](http://www.wpsmedicare.com/part_a/education/education.shtml). Contact the Outreach Analyst hosting the event for more information.

### **Next Meeting**

There is discussion taking place about the possibility of a National POE Advisory meeting. It is tentatively planned for August 13 (all day) and August 14 (1/2 day). We are looking at the North Kansas City, MO hospital for scheduling the meetings. At this time Stephanie Cook and Patty Singewald expressed interest pending business office approval.