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**Minutes  
Provider Outreach and Education Advisory Group  
(POE AG)  
Wisconsin Physicians Service (WPS) Medicare**

**September 17, 2009  
11:00 a.m. - 12:00 p.m. (Pacific Time)**

**Attendees**

Tanya Hardiman	WPS Medicare (Chairperson)
Elizabeth Uraga	WPS Medicare
Judy Lee	Ensign Facility Services
Nancy Pearson	LTC Consulting Associates
Sharon Sandow	Conifer Health Solutions
Susan LaPadula	ICMRS
Wesla Arambulo	Skilled Healthcare, LLC

**Meeting**

Tanya Hardiman facilitated the teleconference. The meeting was called to order at 11:00 a.m. Pacific Time. The call began with introductions. Tanya then went over the purpose of the POE AG and the expectations of the members.

**Contractor Updates and Issues**

- Minutes from National POE AG Meeting held on 8/13/09
  - Tanya reviewed the minutes
  - There were no comments
- Upcoming educational activities
  - Medicare Secondary Payer (MSP) Seminar
    - September 24, 2009
    - Phoenix, AZ
  - Skilled Nursing Facility (SNF) Billing Seminar (tentative)
    - Buena Park, CA
  - National Correct Coding Initiative (NCCI) Edits Ask-the-Contractor Teleconference (ACT)
    - October 28, 2009
    - 11:00 a.m. - 12:30 p.m. Pacific Time
  - Proper Use of Condition Code 44 ACT
    - November 9, 2009
    - 11:00 a.m. - 12:30 p.m. Pacific Time

**Group Input and Feedback**

- Medicare Secondary Payer (MSP) Seminar in the Northern California area
- ACT or Computer-Based Training (CBT) on billing provider liable claims in the SNF setting

## **Open discussion / Conclusion**

- Recovery Audit Contractor (RAC)
  - WPS Medicare is working with the RAC
  - WPS Medicare will adjust claims as given to us
  - Claims are subject to the 935 recoupment process
  - Information on RAC can be found on the WPS Medicare Website at [http://wpsmedicare.com/part\\_a/business/rac.shtml](http://wpsmedicare.com/part_a/business/rac.shtml)
- Medicare Administrative Contractor (MAC)
  - A member asked if there were any updates as to when California will be switching to Jurisdiction 1 MAC Palmetto
    - Tanya advised nothing official has been released by CMS as to a date, but she will keep members apprised
- 32511 Reason Code Update
  - WPS Medicare is aware some SNF claims are RTP'ing in error for this reason code. This is a FISS maintainer issue. Providers may store (F9) these claims and they will process for payment, or providers may choose to wait for a solution from the FISS maintainer

## **Fiscal Year 2010 (FY10) Meeting Schedule:**

- Via teleconference December 9, 2009, 11:00 a.m. – 12:00 p.m.
- Via teleconference March 10, 2010, 11:00 a.m. – 12:00 p.m.
- Via teleconference June 9, 2010, 11:00 a.m. – 12:00 p.m.
- Via teleconference September 8, 2010, 11:00 a.m. – 12:00 p.m.

Visit the WPS Medicare Website anytime for a list of POE AG members, upcoming meeting dates, and minutes of previous meetings.

[http://www.wpsmedicare.com/part\\_a/education/about\\_pcom.shtml](http://www.wpsmedicare.com/part_a/education/about_pcom.shtml)