

**Mutual of Omaha - Medicare
POE Advisory Group Meeting – Central Region**

November 29, 2006

10:00 – 11:30 a.m. CT

Present:

Jane Kurtz, North Kansas City Hospital (H, R, S)
Becky Fisk, North Kansas City Hospital (H, R, S)
Cecil Terry, BJC Health Care (H, R, P, S, D, CAH, RHC)
Paulett Anderson, St. John's Hospital-Springfield (H, R, P, S)
Rodney Gibson, Missouri Delta Medical Center (H, R, P, D, RHC)
Lisa Wright, University Hospital-Columbia (H, R, P, D)
Tina Davis, University Hospital-Columbia (H, R, P, D)
Kathy Heckman, Southeast Missouri Hospital (H, R, P)
Ed Cooper, Southeast Missouri Hospital (H, R, P)
Gary Toliver, Missouri Hospital Association
Vicki Newsom, St. Lukes Hospital–Kansas City (H, R)
Janie Elliott, Cass Medical Center (RHC)
Margaret Gregg, Skaggs Health Center (H, S)
Robert Henderson, Skaggs Health Center (H, S)
Carolyn Duncan, Skaggs Community Health Center (RHC)
JP Greco, eSolutions, Inc.
Rosemary Leathers (proxy for Brenda Campbell), Cooper County Hospital (H, S, RHC)
Carolyn Volden (proxy for Brenda Campbell), Cooper County Hospital (H, S, RHC)
Joy Jameson-Theye, Madonna Rehabilitation Hospital (R, S)
Tim Bruner, Madonna Rehabilitation Hospital (R, S)
Donna Coates, St. Mary's Health Center-Jefferson City
Judy Gelsheimer, L. C. Cox Medical Centers
Mike Gorman, Key Rehabilitation, Inc.
Joanne Hollett, SSM Health Care (H, R, P, S, RHC)
Greg Hart, Pinnacle Medicare Services – Part B
Rona McNally, Missouri SORT Program
Amy Miller, IntegriGuard, LLC
Aileen Sigler, Mutual of Omaha Medicare, Omaha Office

Absent:

Betty Council, Missouri Medicaid
Lisa Dillion, University Hospital-Columbia
Doug Klise, Wheatlands Administrative Services – Part B
Carolyn Kreissler, CRRS, Inc.
Mary Ann Schackelford, Primaris (QIO)
Patty Aguilera, IntegriGuard, LLC
Davis Burd, Nebraska Hospital Association

Kevin Conway, Nebraska Hospital Association
Marcia Kennedy, Missouri Medicare Services
Brent Pike, HCA Midwest Division
Kathy Hughes, St. Anthony's Medical Center
Shelly Fortney, Coding & Compliance Initiatives, Inc.
Sandra Soerries, Department B

Facilitator:

Bob Haisch, Mutual of Omaha Medicare*

The Provider Outreach and Education (POE) Advisory Group Meeting was held via teleconference. The provider members present represented hospitals, skilled nursing facilities, dialysis, rural health clinics and rehabilitation agencies.

• **Medicare Contractor Beneficiary and Provider Communications Manual (Pub. 100-09), Provider Customer Service Program (Chapter 6), Section 20.4**

Effective 10/01/06, the name has been changed from PCOM Advisory Groups to POE Advisory Groups. The primary function of POE Advisory Groups is to assist the FI in the creation, implementation and review of provider education strategies and efforts. The function of these groups can also be found on the Mutual Medicare Web site under Provider Education. The following suggestions for educational topics were received during the teleconference:

- Dialysis**
- Wound Care**
- Infusions & Injections**
- Surfing the CMS Web site**

Please contact Bob Haisch with any suggestions about future topics for seminars, teleconferences or computer based training. Also send any suggestions for seminar locations.

• **National POE Advisory Group Meeting**

A National POE Advisory Group Meeting is scheduled for February 26-27, 2007 at the Palace Station, Las Vegas, Nevada. A SNF Seminar is scheduled for February 28. Additional information will be sent to POE Advisory Group members.

• **First Quarter Fiscal Year 2007 Education Activities**

The Mutual Medicare Web site, under What's New, lists the workshops for October, November and December. Also listed are the following Clinical Roundtable Teleconferences:

- 12/07/06 SNF Documentation Requirements
- 12/14./06 SNF Documentation Requirements

• **Computer Based Training (CBT)**

The following topics are available on the Mutual Medicare Web site under Provider Education (bold print indicates recent CBT topics):

- Speech-Language Pathology Medicare Secondary Payer (MSP)
- Observation Services Comprehensive Error Rate Testing (CERT)

Self Administered Drugs	SNF Consolidated Billing
Lifetime Reserve Days	Skilled Nursing Facilities
Therapy Limit	CPT-4 Coding for Facilities
National Coverage Determinations	Correct Coding Initiative
Hyperbaric Oxygen Therapy	Rural Health Clinic
SNF Benefits Exhaust and No Payment Billing	

- **Missouri SORT Program**

The Missouri Rx Plan provides assistance for eligible low-income Medicare beneficiaries. Rona McNally, Project Manager, Missouri SORT Program, provided the following Web site link: <http://morx.mo.gov/index.htm>. Rona can be contacted at: 888-515-6565 or rmcnally@careconnectionservices.org.

- **Medical Review Documentation Guidelines**

The Mutual Medicare Web site, under Medical Review, Documentation Guidelines, has an alphabetical listing of the services for which Mutual most often request documentation. These guidelines now included links to any pertinent LCDs published by Mutual.

- **Comprehensive Error Rate Testing (CERT)**

The error rate for Mutual is 2.4% for November 2006. A public Web site is available which allows providers to view current addresses and/or preferred contact information. Refer to the Mutual Medicare Web site, CERT.

- **Crossover Claims**

CMS is in the process of consolidating the claims crossover function under one contractor, the Medicare Coordination of Benefits Contractor (COBC). Under the new process, Medicare contractors will no longer execute agreements and receive eligibility files from trading partners. The Mutual Medicare Web site, under EDI, COBC, has links to the Trading Partner Contact List and COBC Detailed Error Report Notification Process. If you have questions contact Mutual's EDI Area at 866-734-6656 or mutual.medicare.edi@mutualofomaha.com.

- **2007 Deductibles & Coinsurance**

For 2007 the Inpatient Hospital Deductible is \$992, the Inpatient Hospital Coinsurance is \$248, the 60 Lifetime Reserve Days Coinsurance is \$496 and the SNF Coinsurance is \$124. For 2007 the Part B Annual Deductible has been increased to \$131. Refer to CMS Pub. 100-01, Chapter 3, Sections 10.3, 20.2 and 20.6.

- **Outpatient Therapy Cap Exceptions Clarifications**

Change Request 5271 provides clarifications to questions generated from Change Request 4364. Note that the exception process only applies to calendar year 2006. For 2007 each therapy cap will be \$1780, an increase from \$1740 in 2006.

- **Changes to the Laboratory National Coverage Determination (NCD) Edit Software for January 2007**

Change Request 5384 announces the changes that will be included in the January release of the edit module for clinical diagnostic laboratory NCDs.

- **Uniform Billing (UB-04) Implementation – UB-92 Replacement**
Change Request 5072 has information about the UB-04, which is replacing the UB-92. Providers may begin using the UB-04 on March 1, 2007, during an initial transitional period. Starting May 23, 2007, all of claims, including adjustments, have to be submitted via the UB-04.
- **Reporting of Taxonomy Codes to Identify Provider Subparts on Institutional Claims**
Effective January 1, 2007, institutional Medicare providers who submit claims for their primary facility and its subparts (such as psychiatric unit, rehabilitation unit etc.) must report a taxonomy code on all claims submitted to the FI. Change Request 5243 has an OSCAR Coding / Taxonomy Code crosswalk.
- **2007 Annual Update of HCPCS Codes for Skilled Nursing Facility (SNF) Consolidated Billing (CB)**
Change Request 5283 provides updated HCPCS codes that will be used to revise CWF edits to allow FIs to make appropriate payments in accordance with the policy for SNF CB in CMS Pub. 100-04, Chapter 6, Section 110.4.1. For 2006 refer to the following Web site:
www.cms.hhs.gov/SNFConsolidatedBilling/
SNF Consolidated Billing
2006 FI Update
2006 SNF CB Annual Update (PDF or ZIP)
General Explanation of the Major Categories
Also refer to CMS Pub.100-04, Chapter 6, Section 20.1.1.2 – Hospital’s “Facility Charge” in connection with Clinic Services of a Physician. The CWF will bypass CB edits only when billed with revenue code 0510 (clinic visit) with an E&M HCPCS code in the range of 99210-99245.
- **OPPS Fact Sheet**
The CMS has published a Hospital Outpatient Prospective Payment System fact sheet. The Web site for this four-page publication is:
www.cms.hhs.gov/MLNProducts/downloads/HospitalOutpaysysfctsht.pdf.
- **SNF Fact Sheet**
The CMS has published a Skilled Nursing Facility Prospective Payment System fact sheet. The Web site for this four-page publication is:
www.cms.hhs.gov/MLNProducts/downloads/snfprospaymtfctsht.pdf.
- **Medicare Guide to Rural Health Services**
The CMS released an electronic version, revised November 2006, of the Medicare Guide to Rural Health Services, Information for Providers, Suppliers and Physicians. An errata sheet was also released November 2006. The following are the applicable Web site addresses:
www.cms.hhs.gov/MLNProducts/downloads/MedRuralGdNov06.pdf and
www.cms.hhs.gov/MLNProducts/downloads/erratanov06.pdf.

- **Rural Assistance Center (RAC)**

The RAC Web site includes news, events, organizations, publications, maps, etc.

Their Web site address is: www.raonline.org/states/.

- **February POE Advisory Group Meeting**

The National POE Advisory Group Meeting will replace the Central Region POE Advisory Group Meeting.

Submitted by Bob Haisch, Medicare Field Representative, Kansas City Field Office

*Mutual of Omaha Medicare will be referred to as Mutual.