

**Mutual of Omaha Medicare
POE Advisory Group Minutes - Southeast Region**

**December 7, 2006
1:00 PM - 2:15 PM**

Members Present

Janice Tait - Mutual of Omaha Medicare - Clearwater Office
Aaron Burky - Tenet Health Systems - H, S, R
Tabatha Macallister - Tenet Health Systems - H, S, R
Debbie Pedroza - Tenet Health Systems -H, S, R
Laurie Holtsford - CHS -H, R, S, D, R
Patty Singewald - Home Quality Management, Inc. - S

Janice facilitated the meeting and recorded the minutes. The meeting was called to order at 1:00 PM Eastern Time.

Janice reminded the group that the function of the POE (Provider Education and Outreach) Advisory Group is to recommend training topics and locations for future workshops. Mutual Medicare solicits input from the Group that can and does drive educational activities such as "Ask the Contractor" Teleconferences. Workshops and Computer Based Training. Janice requested that everyone review our CBTs on a regular basis and suggested that the CBTs be incorporated into their new employee training.

Janice then discussed CERT (Comprehensive Error Rate Testing) and announced Mutual Medicare's Error Rate is 2.4%. Janice thanked everyone for submitting their documentation to the CDC on a timely basis. She assured the members that CERT looks for underpayments as well as overpayments.

The next topic was the National POE Advisory Meeting that will be held in Las Vegas from February 26 - February 27 followed by a SNF Billing and Clinical Workshop on February 28. Janice provided the members with the information they needed to reserve their rooms at the Palace Station and reminded them to let the Palace Station know that they are part of Mutual of Omaha-Medicare's Group. The members were excited that we will be conducting 2 full days of meetings. Janice will be sending out an email to all members to provide them with all the details regarding the Meeting. Janice solicited educational topics to be discussed at the National Meeting. They included:

- Ambulance Billing for SNFs
- UB-04
- NPI Updates
- Benefits Exhaust Billing
- Outlier Billing
- Medicare Secondary Payer including incarcerated beneficiaries and the inaccuracy of HMO Termination dates on CWF/HIQA
- Pre-entitlement issues
- SNF Consolidated Billing
- Contractor Reform
- Life Time Reserve Days

Janice will pass along these topics to Management for consideration and inclusion in the National POE Meeting.

Janice advised the members that the National POE Advisory Group Meeting in Las Vegas would replace the next quarterly teleconference. The regular teleconference schedule will resume in June 2007.

The teleconference concluded at 2:15 PM.

Submitted by: Janice Tait - December 12, 2006