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**Wisconsin Physicians Service (WPS) Medicare Part A
Provider Outreach & Education (POE)
Advisory Group Meeting
Central Region**

**December 10, 2008
10:00 – 11:30 a.m. CT**

Present:

Gary Toliver, Missouri Hospital Association
Tina Davis, University of Missouri Health Care (H, R, P, D)
Lisa Wright, University of Missouri Health Care (H, R, P, D)
Donna Coates, St. Mary's Health Center (H, P, RHC)
Marissa Smith, Southeast Hospital (H, R, P)
Jackie Burczyk, St. Luke's–Kansas City (H, R)
Betty Council, Missouri HealthNet Division
Kathy Hughes, St. Anthony's Medical Center (H, R, P)
Barb Auer-Thompson, St. Anthony's Medical Center (H, R, P)

Facilitator:

Elizabeth Uruga, Wisconsin Physicians Service (WPS)

The Provider Outreach and Education (POE) Advisory Group Meeting was held via conference call. The provider members on the call represented multiple provider types.

- **Medicare Contractor Beneficiary and Provider Communications Manual (Pub. 100-09),**

Provider Customer Service Program (Chapter 6), Section 20.4

The primary function of POE Advisory Groups is to assist the FI or A/B MAC in the creation, implementation and review of provider education strategies and efforts. The function of these groups can also be found on the WPS Medicare Website

<http://www.wpsmedicare.com/> under Education, POE AG. Please contact Elizabeth Uruga with any suggestions about future topics for seminars, teleconferences, or computer based training. Elizabeth can be reached at 402-351-3783 or Elizabeth.uruga@wpsic.com.

- **Review of POE's Responses to Education Suggestions at the National POE AG Meeting**
 - **Medically Unlikely Edits (MUEs):** Despite the August Ask-the-Contractor Teleconference (ACT) call and the publication by CMS of a partial list of edits, the group expresses that some confusion still lingers on MUEs. Members want education on what to do when a claim hits the MUE edit. This could be accomplished via an article on WPS Medicare eNews or another ACT call.



- Lifetime Reserve Days & Outliers: Members are responsive to the ideas of using webinars to educate on this topic. The group also suggests a national seminar held in a central location. St. Anthony's Medical Center and St. Luke's Health System were offered as facilities for the seminar.
- Critical Access Hospital (CAH): Members had no further input on specific topics for CAH education.
- Hyperbaric Oxygen (HBO): One specific topic on HBO is physician supervision.
- Probes & Documentation: Members are satisfied by the education we provide at SNF Clinical seminars on how the probe process works.
- LCDs: Elizabeth noted that when looking up LCDs, the first place to look is Draft LCDs with an F by the LCD. These LCDs are active, but held on the draft page for six months.
- **Open Suggestions**
 - End-Stage-Renal Disease (ESRD) Billing/Emergency Dialysis in Nonlicensed Facilities: Elizabeth noted that an ESRD ACT was being held concurrently with the POE AG meeting and offered to email the presentation to members.
 - Medicare Secondary Payer (MSP): Elizabeth noted that POE has nearly finished an extensive reworking of its MSP education and will debut the revised education in the coming months.
 - Evaluation & Management (E&M) Coding: Liz will pass on this suggestion to WPS' Part B POE team.
 - St. Anthony's Medical Center reiterated its offer to host education, and Cass Medical center was also offered.
 - Seminars should continue to be held the 2nd or 3rd week of the month and towards the end of that week.
- **2009 Deductibles & Coinsurances**
 - Deductible: \$1068.00
 - Hospital Coinsurance: \$267.00
 - Lifetime Reserve Days Coinsurance: \$534.00
 - SNF Coinsurance: \$133.50
- **Upcoming Education**
http://www.wpsmedicare.com/part_a/education/education.shtml
 - **Seminars**
 - 12/11/08 IPPS Billing in Holyoke, MA
 - 12/18/08 SNF Billing in Miami Beach, FL
 - 1/29/09 SNF Billing in Nashville, TN
 - **ACTs**
 - 1/15/09 Claim Submission Errors, Claim Denials, and Frequently Asked Questions and Answers
 - 1/22/09 Part A Admission Procedures



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- **Future POE Advisory Group Meetings**

Central Region POE Advisory Group meetings are tentatively scheduled as follows:

March 18 Teleconference

June 18 Teleconference

September 17 TBA

These dates are listed on the WPS Medicare Website.

-Submitted by Elizabeth Uruga
Outreach Analyst
12/10/08