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Wisconsin Physicians Service (WPS) Medicare Part A
Provider Outreach & Education (POE)
Advisory Group (AG) Meeting
Central Region

June 18, 2009

10:00 – 11:30 a.m. CST

Present:

- Marissa Smith, Southeast Hospital -Acute Hospital, Inpatient Psychiatric Facility (IPF), Inpatient Rehabilitation Facility (IRF)
- Jackie Burczyk, St. Luke's–Kansas City - Acute Hospital, Critical Access Hospital (CAH), IRF, IPF
- Becky Lang, CoxHealth - Acute Hospital, Skilled Nursing Facility (SNF), IRF
- Linda Knox, CoxHealth - Acute Hospital, SNF, IRF
- Judy Gelsheimer, LE Cox Medical Centers - Acute Hospital, CAH, SNF, IRF, IPF
- Jody Jameson-Theye, Madonna Rehabilitation Hospital - Long Term Care Hospital (LTCH), IRF, SNF
- Tim Bruner, Madonna Rehabilitation Hospital - LTCH, IRF, SNF
- Carolyn Kriessler, AAHAM - Association
- Janie Elliott, Cass Medical Center - CAH, Rural Health Clinic (RHC)
- Kelli Schroeder, North Kansas City Hospital - Acute Hospital
- Danielle Ritzinger, North Kansas City Hospital - Acute Hospital
- Barb Smallwood, St. Anthony's Medical Center - Acute Hospital, IRF, IPF
- Margaret Gregg, Skaggs Community Health Center – Acute Hospital, RHC

Facilitator:

- Elizabeth Uruga, Wisconsin Physicians Service (WPS)

The Provider Outreach and Education Advisory Group (POE AG) meeting was held via conference call. The provider members on the call represented multiple provider types.

- **CMS Internet Only Manual (IOM), Publication 100-09, Medicare Contractor Beneficiary and Provider Communications Manual , Chapter 6, Section 20.4**
The primary function of POE Advisory Groups is to assist the FI or A/B MAC in the creation, implementation and review of provider education strategies and efforts. The function of these groups can also be found on the WPS Medicare Website at http://www.wpsmedicare.com/part_a/education/about_pcom.shtml. Please contact Elizabeth Uruga with any suggestions about future topics for seminars, teleconferences, or computer based training. Elizabeth can be reached at 402-351-3783 or elizabeth.uruga@wpsic.com.
- **Attendance at Quarterly Meetings**
 - Elizabeth reminded members that attendance at quarterly meetings is a requirement of POE AG membership according the POE AG Charter.
 - In the future, Elizabeth will be contacting members who miss two meetings in a row to determine if POE AG membership still meets their needs.



- **Suggested Training Topics**
 - **Condition Code 44:** Although an Ask-the-Contractor Teleconference (ACT) on this topic was held in January, members suggest an article on this topic as well. Minutes from the January ACT can be found at http://www.wpsmedicare.com/part_a/education/012209actmin.pdf.
- **Contractor Updates and Issues**
 - **National POE AG/Seminar August 11-12 at North Kansas City Hospital**
 - Elizabeth asked for an update of how many POE AG members tentatively planned to attend the tentative National POE AG meeting.
 - More information on both events will be sent as soon as it becomes available.
 - **Publication of POE AG members to WPS Website**
 - Elizabeth notified members that POE AG member names and facilities are now published on the WPS Medicare Website at http://www.wpsmedicare.com/part_a/education/about_pcom.shtml
 - **CMS Scam Alert**
 - CMS issued an alert on an identified scam targeting physician offices. Perpetrators are sending faxes to physician offices posing as the Medicare carrier or Medicare Administrative Contractor (MAC). The fax instructs physician staff to respond to a questionnaire to provide an account information update within 48 hours in order to prevent a gap in Medicare payments. The fax may have the CMS logo and/or the contractor logo to enhance the appearance of authenticity. If you receive a request for information in the manner described, please check with your contract before submitting any information.
 - **Transmittal 1749, Change Request (CR) 6523, 2009**
 - CR 6523 states that as of **October 5, 2009**, SNFs no longer need to use occurrence span code 74 in order to allow 210 no pay bill types to process when overlapping previously paid 22x bill types.
 - CR: <http://www.cms.hhs.gov/transmittals/downloads/R1749CP.pdf>
 - Medicare Learning Network (MLN) Matters article: <http://www.cms.hhs.gov/MLNMattersArticles/downloads/MM6523.pdf>
 - **Comprehensive Error Rate Testing (CERT) Program Medical Necessity article from June Communiqué newsletter**
 - The June WPS Communiqué newsletter included an article on recent CERT denials: "CERT Medical Necessity Errors". Please see page 12 of the newsletter: http://www.wpsmedicare.com/part_a/publications/0609comm.pdf
- **Open Discussion**
 - **Missouri Medicaid Crossover Issue**
 - A FISS Maintainer issue is stripping a taxonomy code required by



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Missouri Medicaid from claims and preventing crossovers to Missouri Medicaid. This issue is scheduled to be fixed in September. Please contact Elizabeth if the issue has not been resolved by the end of September.

- **Medically Unlikely Edits (MUEs)**

- Some MUEs are published on the CMS Website at http://www.cms.hhs.gov/NationalCorrectCodInitEd/08_MUE.asp#TopOfPage. For information, see the “MUE Publication Announcement Letter” at the same Website.
- If a national healthcare organization, provider, or other party wants to submit a request for reconsideration of an MUE value, submit that request to:

National Correct Coding Initiative
Correct Coding Solutions, LLC
P.O. Box 907
Carmel, IN 46082-0907
Fax #: 317-571-1745

The party should include its rationale and any supporting documentation. **However, it is generally recommended that the party contact the national healthcare organization whose members perform the procedure prior to writing to Correct Coding Solutions, LLC.** The national healthcare organization may be able to clarify the reporting of the code in question. If the national healthcare organization agrees that the MUE value should be modified, its support and assistance may be helpful in requesting the modification of an MUE value.

- **Future POE Advisory Group Meetings**

Central Region POE Advisory Group meetings are tentatively scheduled as follows:

August 12 or 13 National POE AG meeting at North Kansas City Hospital

Submitted by Elizabeth Uruga
Outreach Analyst
06/24/09