

February 26, 2008

Dear Part B Providers,

Wisconsin Physicians Service (WPS) Medicare will become the Medicare Administrative Contractor (MAC) on March 1, 2008, for Kansas, Nebraska, and Western Missouri.

WPS will acquire the processing system currently in place at Wheatlands upon cutover, and the company expects to inherit some outstanding claims processing issues that are currently in the process of being resolved. But not all will be resolved before WPS assumes responsibility for the system. We ask for your patience in allowing us to resolve the issues based on priority.

Our staff will work to promptly to identify, prioritize and resolve any pending or new issues identified after March 1, 2008. We will work with the Centers for Medicare & Medicaid Services (CMS) and provider associations to prioritize issues based on their relative impact to the provider community in terms of the number of providers affected and the dollar amount involved.

Once WPS Medicare has full responsibility for the Multi-Carrier System (MCS) for these workloads, we will be able to analyze the full extent of these issues, and take the appropriate, and timely, corrective actions. Depending on the complexity of the problem, some of these issues may take an extended period of time to resolve.

Resolutions will be determined on an issue-by-issue basis and may include (but are not limited to) mass adjustments, instructions to resubmit claims, and requests for refund of overpayments. However, we would like to point out that as we examine issues, some claim denials may be correct and providers should evaluate all claims to determine if the denial appears appropriate.

We encourage you to sign-up for our ListServ and watch the WPS Medicare Website (www.wpsmedicare.com) which we will use to provide regular status reports and up-to-date information. In addition, you should check the education section of our Website for seminars, teleconferences, or Computer Based Trainings (CBTs) related to the resolution of the issues.

WPS acknowledges the impact these issues have on the provider community. With this information and our new administration of the program, we ask for your cooperation as we work to resolve the issues.

Sincerely,

WPS Medicare