



Evaluation and Management (E/M)

Note: There are 2 updates. Please be sure to review both.

Issue	Title	Description/Action	Status Date
2	Evaluation and Management (E/M) Services (denied as duplicate)	E/M claims were denied inappropriately as duplicates. Procedure Codes: 99201-99239, 99241-99255, 99281-99440, 99477, 99450-99456 Dates of Service: 1/22/08-1/25/08	4/3/08
	WPS Action:	Multi-Carrier System (MCS) issues have been resolved and coding updates made effective 3/1/2008. WPS will initiate mass adjustments for underpayments.	
	Provider Action:	No action is necessary on previously submitted claims, as WPS will perform a mass adjustment. However, claims that have been held can now be submitted for processing. We encourage providers to check their remittance advices and the IVR for status.	
1	Evaluation and Management (E/M) Services (More than one service per day)	E/M claims were paid and/or denied inappropriately due to incorrect contractor procedure coding when more than one E/M was billed for the same beneficiary on the same day. Procedure Codes: 99201-99239, 99241-99255, 99281-99440, 99477, 99450-99456 Dates of Service: Any date of Service billed 1/1/2006 thru 2/22/2008	3/12/08
	WPS Action:	Multi-Carrier System (MCS) issues have been resolved and coding updates made effective 3/1/2008. WPS will initiate mass adjustments for underpayments. WPS will also process overpayments as needed.	
	Provider Action:	No action is necessary on previously submitted claims, as WPS will perform a mass adjustment . However, claims that have been held can now be submitted for processing. Refunds can be mailed to the Financial Department. Click on the following link to obtain the address for your state: www.wpsmedicare.com/mac/selfservice/b_contact.shtml#add We encourage providers to check their remittance advices and the IVR for status.	