



ELECTRONIC DATA INTERCHANGE (EDI) FREQUENTLY ASKED QUESTIONS

Question: Do you participate with all the clearinghouses? If not, can we have a list of which clearinghouses you participate with?

Answer: WPS Medicare currently has a list of clearinghouses with which we participate. However, we are updating that list, and it should be available shortly. Continue to check the Website for these updates. In addition, we will notify Listserv enrollees via e-mail when this list is available. We encourage all J5 providers to enroll with the J5 MAC General Medicare Part A and Part B Listserv. You may subscribe to the J5 MAC General Medicare Part A and Part B Listserv on our [Website](#).

Question: Do you have free billing software that allows us to submit claims electronically?

Answer: WPS Medicare does offer free billing software for providers to submit electronic claims and will continue to use this software in the future. The software is PC-Ace Pro32 and is available on the WPS Website at the following address:

<http://www.wpsic.com/edi/pcacepro32.shtml>

Question: How do I become a trading partner with WPS?

Answer: In order to submit EDI claims directly to WPS, you will need to complete a self-registration process on our WPS Trading Partner System (WTPS) to prepare for transaction testing and production claim submission. WTPS is located at the following URL:

<https://corp-ws.wpsic.com/apps/wtps-web/unauth/wtps.do>.

After you complete registration on WTPS, we will send you the appropriate submitter ID and password information to connect to our WPS Bulletin Board System (BBS) through asynchronous telecommunications, along with our BBS user's guide.

Question: I do not have internet access. How do I register to become a WPS trading partner?

Answer: You may register by contacting us at the following telephone numbers:

- J5 MAC Part A EDI Support: 866-734-6656
- J5 MAC Part B EDI Support: 800-782-2680

Question: What is the production cutoff time for my EMC submissions?

Answer: Production cutoff time is 4:00 p.m. CST. Transactions that complete after 4 pm CST and after are considered received the next business day.

Question: Can I send Medicare claims to WPS over the Internet?

Answer: CMS has not approved Internet submission of Medicare claims. You can submit claims via dial up modem directly to the WPS Bulletin Board System. You may also select a connectivity vendor, such as IVANS or VisionShare. Additional means to submit claims to WPS Medicare would be by a clearinghouse or a billing service.

Question: How do I contact EDI?

You can call the J5 EDI Hotline at (866) 503-9670 or send your inquiry to EDIMedicareA@wpsic.com (Part A) or EDIMedicareB@wpsic.com (Part B).