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Ambulance Suppliers

Wisconsin Physicians Service (WPS) Medicare the Jurisdiction 5 (J5) Medicare Administrative Contractor (MAC) welcomes Ambulance suppliers from states of Iowa, Kansas, Missouri, and Nebraska. Ambulance suppliers have many questions, and we hope this article will help answer some of those questions.

Q: Where do I locate contact information for WPS Medicare?

A: WPS Medicare contact information is available at http://www.wpsmedicare.com/mac/selfservice/contact_info.shtml on the WPS Medicare Website. This page contains phone numbers, addresses, and e-mail contact information.

Q: Does WPS Medicare have an ambulance policy?

A: No, we rely on the Centers for Medicare & Medicaid Services (CMS) Internet Only Manuals (IOMs) for our ambulance guidance. Ambulance suppliers should read IOM 100-02, Chapter 10 and IOM 100-04, Chapter 15 (<http://www.cms.hhs.gov/Manuals/IOM/list.asp>) to gain a better understanding of the Medicare regulations.

Q: Does WPS Medicare offer training for ambulance suppliers?

A: Yes, we continue to offer a variety of training, including ambulance specific training. A computer-based training is available at http://www.wpsmedicare.com/mac/education/b_cbt.shtml on the WPS Website. A schedule of all events is posted at <http://www.wpsmedicare.com/mac/education/schedule.shtml> on the WPS Website, and as educational events are scheduled, the events will be posted here.

Q: Is there a specific portion of the Website for Ambulance suppliers?

A: CMS offers an ambulance service center at <http://www.cms.hhs.gov/center/ambulance.asp> on the CMS Website. The service center is designed to provide ambulance suppliers information at one location, including national fees, national policies/regulations, transmittals, and much more. WPS Medicare also offers an ambulance specific area at http://www.wpsmedicare.com/mac/education/b_types.shtml#amb on the WPS Website. The area is currently under development and is used for J5 MAC specific provider guidance.

Q: Will WPS Medicare be hosting an ambulance group similar to groups hosted in Illinois, Michigan, Minnesota, and Wisconsin?



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A: WPS Medicare continues to consider the Ambulance Provider Education and Training (PET) advisory group concept, although no final decisions have been made at this time. Continue to watch our Website for more information, and sign up for the WPS Medicare e-News (Listserv) to get this and the most current MAC updates.

Q: Do I need to enroll with WPS Medicare if I was previously enrolled with the outgoing contractor?

A: No, WPS Medicare will receive the files and processing system from the previous contractor. You will need to complete a new CMS 588 Electronic Funds Transfer (EFT) form and enroll in the WPS Trading Partner System (WPTS).

The 588 form is available at <http://www.cms.hhs.gov/cmsforms/downloads/CMS588.pdf> on the CMS Website.

The WPTS form is available at <https://corp-ws.wpsic.com/apps/wtps-web/unauth/wtps.do> on the WPS Corporate Website.