

## **J5 POE Advisory Group Minutes – Missouri and Kansas**

December 18, 2008  
10:00 AM – 11:30 AM

Teleconference

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### **Members Present:**

Marion Regier, Hillsboro Community Medical Center  
Mike Metro, Salina Regional Health  
Larry Morris, Stormont-Vail HealthCare  
Stacy Cope, Lawrence Memorial  
Brenda Olson, Great Plains Health Alliance  
Sandra Lindley, Ray County Memorial Hospital  
Vicki Caywood, Hutchinson Hospital  
Teri McGaffin, Via Christi Medical Center  
Eldon Schumacher, Great Plains Health Alliance  
Wesla Arambulo, Skilled Healthcare, LLC  
Aileen Sigler, WPS Medicare  
Mary Woon, WPS Medicare

### **Meeting:**

The J5 Part A Provider Outreach and Education Advisory Group for Missouri and Kansas took place via teleconference on December 18, 2008. Aileen Sigler, Outreach Analyst, called the meeting to order at 10:00 a.m.

Aileen began by reminding the group of the main purpose of the POE Advisory Group: to suggest training topics for future provider education. In addition to workshops, suggestions from the POE group can drive other educational activities such as “Ask the Contractor” teleconference topics and Computer Based Training (CBT) subjects. The Medicare Contractor Beneficiary and Provider Communications Manual (Publication 100-9), Chapter 6, Section 20.4 was reviewed. The minutes from the National J5 POE AG meeting which took place in North Kansas City Hospital on August 13 were referenced during the meeting.

### **Suggested Seminar Topics:**

- Hospital Based Ambulance
- Drug administration billing
- Inpatient Rehabilitation

### **Suggested Seminar locations:**

- Springfield
- Joplin
- St. Joseph
- Wichita
- Junction City
- Salina
- Russell
- Kansas City

### **Recommended Timeframes for Education:**

- Middle of the month; avoid first and last week
- Avoid scheduling activities on Monday and Friday

### **Contractor Updates and Issues:**

- **2009 Deductibles and Coinsurance** – Aileen informed the group concerning the new amounts for 2009:

Inpatient deductible - \$1,068.00  
Hospital coinsurance - \$267.00  
Lifetime reserve coinsurance - \$534.00  
SNF coinsurance - \$133.50  
Part B deductible - \$135.00

### **Provider Education:**

We are in the planning stages for educational activities for the second quarter of FY 2009. There will be 4 billing seminars for the J5 states of Missouri, Nebraska, Kansas and Iowa.

Check the Education area of the Website for upcoming seminars and teleconferences. Suggestions made today, along with CERT data will drive topics and locations for future education.

*Sign up for any of these educational events on our Website at:*

<http://www.wpsmedicare.com/mac/education/schedule.shtml>

Contact the Outreach Analyst hosting the event for more information.

### **Member Issues:**

**Q.** Claims are crossing over to secondary as well as tertiary insurances at the same time from Medicare resulting in duplicate payments. In most cases the tertiary is Medicaid. We contacted customer service and they told us to contact Coordination of Benefits, which we did – they told us we needed to contact customer service rep.

**A. This issue has been forwarded to the area that handles the crossover process.**

**Q.** The Provider Enrollment process seems to lack efficiency. On a recent CHOW application, I had to resend the same information several times. What can be done to make this process more efficient for all of us?

**A. This issue has been forwarded to the Provider Enrollment area for their consideration.**

**Q.** Review of ideas presented at the 8/13 meeting as summarized in your minutes: have any/will any of the suggestions be implemented?

**A. Publication 100-9, Chapter 6, Section 20.4 states: “Contractors shall consider the suggestions and recommendations of the Advisory Group, and implement those deemed feasible, practicable, and in the best interest of an effective PCSP. In the interest of maintaining a working relationship, the contractor shall explain to the group reasons for not implementing or adopting any group suggestions or recommendations.” Some of the ideas already acted upon are:**

- CAH seminars held in September in Norfolk, Wichita and Salina
- Immunization and Roster Billing ACT held November 18
- Inpatient Rehab seminar in Topeka on September 4
- Medically Unlikely Edits ACT held in August
- Therapy documentation ACT held August 21
- RAC, MR, CERT Reviews; Benefits Exhaust; SNF Consolidated Billing and No Pay Billing were covered during SNF billing seminars in Des Moines and North Platte in September

**Q.** What is the status of hiring a new Outreach Analyst for the Kansas City office?

**A.** This position will hopefully be in place by the end of January 2009.

**Open Discussion:**

- Clarification is forthcoming from CMS regarding billing for CRNA services for swing bed patients in Critical Access Hospitals.
- There is confusion about what constitutes “under arrangement” from the ACT in early December. Clarification will be sent to the group.
- The group would like to have Audit and Reimbursement staff represented at seminars. The feasibility of this will be brought to management’s attention for consideration.
- Members would like to have more teleconferences and Webinars to alleviate travel. Our office is exploring a Webinar tool now to facilitate some of these in the future.
- FAQ #12-which gives instructions on how to adjust medically reviewed claims is good information and providers should be made more aware of the process.
- CAH Swing bed claims are being returned to providers stating they are duping or overlapping against Rural Health Clinic claims. This issue will be investigated and disseminated to the POE AG.

**Next Meeting:**

The next meeting will be held via teleconference on February 26, 2009 from 10:00-11:30 AM. Future meetings are tentatively scheduled for 6/4/2009 and 9/24/2009.